



# READY, SET, SIGN IN!

Stay in the loop by following these steps.

## 1 DOWNLOAD THE HERO APP

Once downloaded, click 'Sign In'

## 2 ADD YOUR EMAIL ADDRESS

Your account will be set up by your school using the email address that you provided when you enrolled your children, use this address to request a password.

Sign In

With your Hero Account

Email \*  
heroparent@linc-ed.com

Password \*

SUBMIT →

SIGN IN AS A DIFFERENT USER

NEW USER? FORGOT PASSWORD?

or

GOOGLE MICROSOFT

## 3 SELECT "NEXT"

Select "Next"

Sign In

With your Hero Account

Email \*  
heroparent@linc-ed.com

NEXT →

or

GOOGLE MICROSOFT

## 4 SELECT "SUBMIT"

Hero will send you an email with a link to follow.

Reset password

Either a new user or forgot your password? Type in your email address in the form below to set or reset your password.

Email \*  
parent@heroschool.com

SUBMIT →

RETURN TO SIGN IN

## CHECK YOUR EMAIL

You should receive an email within five minutes.

### Password Reset



Hello [redacted]

Someone requested that the password for your Hero account be reset.

[Reset Password](#)

If you did not request this, you can safely ignore this email or let us know. Your password won't change until you create a new one.

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## FOLLOW THE LINK

This will take you to a secure page to enter your chosen password.



Update your password

Password\*

Confirm password\*

[SUBMIT >](#)

[RETURN TO SIGN IN](#)

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## MULTIFACTOR VERIFICATION

Check your email: Hero will send you a verification code to your email address.

### Multifactor Verification Code



Verification code

**187217**

(This code is valid for 10 minutes)

If you did not request this, you can safely ignore this email.

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## ENTER THE CODE

Confirm your email address by entering the code in Hero.

### Confirm it's you

We've sent a 6-digit code to verify your account. Check your email or mobile device and enter it below.

Enter the 6-digit code we've sent to you.

Resend

[Your new code is on its way to your email](#)

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If you encounter problems logging in, please check with your school to make sure they have the correct details for you.